

QUALITY POLICY

The Quality Policy of PolyNeo GmbH comprises the corporate principles on customers, quality, markets, earning power, environment and culture.

Our customers

We place the customers at the center of our thoughts and activities. They pay for our services. Only satisfied customers will sustainably guarantee our jobs in Germany and abroad. We achieve this by fulfilling our customers' needs better than the competition.

Our quality

We continually improve the quality of our services, both internally and externally. Quality means rendering our services according to the demands of our external and internal interested parties. Our employees' know-how and their ideas are crucial in all of this. We strive for continuous quality improvement through annually set quality targets and operational processes conducted at regular intervals. The focus is on identifying risks and the preventive measures derived from them.

Our markets

As an international trading company, we focus on services that secure a leading market position for us. We take targeted actions in line with our strategic orientation and concentrate our strengths and resources on our core segments.

Our earning power

Through performance, cost and price awareness, we sustainably increase our earnings and financial power. Our economic success is based on creative solutions tailored to market demands and efficient order handling. At our company, performance, cost and price awareness are clear responsibilities of each individual employee. We view global changes as opportunities.

Our environment

In our entrepreneurial activities, we live up to our corporate social and ecological responsibilities. We design our services taking due account of environmental and safety requirements. Technical and ethical aspects are given equal consideration at our company. For us, environmental protection and economic success are by no means contradictory. When selecting our suppliers we attach great importance to sustainability as well as to human rights compliance.

Our culture

Through trust-building collaboration and respectful interaction, we foster an environment that encourages all employees to embrace change and take the initiative. We strive for open communication and a collaborative spirit, while encouraging constructive criticism. We view our responsibility toward our employees as a driving force for continuous improvement in

the workplace. We comply with national and international laws as well as other applicable requirements and reject any form of abuse of law.